

INTERNATIONAL COUNTRY CODES

When dialing a number you must first enter the country code of the country you are calling TO **(even if you are in the country you are calling)**.

Please note that in certain countries like France and the U.K., local and mobile telephone numbers are ten digits and sometimes begin with a '0'. You do not dial the first '0' after you have entered the country code.

Afghanistan	93	Cyprus	357	Kosovo	381	Russia	7
Albania	355	Czech Republic	42	Kuwait	965	Rwanda,	
Algeria	213	Denmark	45	Kyrgyz Republic	996	Republic of	250
American		Djibouti,		Laos	856	San Marino	39
Samoa	684	Republic of	253	Latvia	371	Saudi Arabia	966
Andorra	376	Dominica	1767	Lebanon	961	Senegal	221
Angola	244	Dominican		Liberia	231	Serbia	381
Anguilla	1264	Republic	1809	Libya	218	Seychelles	248
Antigua &		East Timor	670	Liechtenstein	423	Sierra Leone	232
Barbuda	1268	Ecuador	593	Lithuania	370	Singapore	65
Antiles	599	Egypt	20	Luxembourg	352	Slovak Republic	42
Argentina	54	El Salvador	503	Macau	853	Slovenia	386
Armenia,		Equatorial		Macedonia	389	Somalia	252
Republic of	374	Guinea	240	Madagascar	261	South Africa	27
Aruba	297	Estonia	372	Malawi	265	South Korea	82
Australia	61	Ethiopia	251	Malaysia	60	Spain	34
Austria	43	Faroe Islands	298	Maldives	960	Sri Lanka	94
Azerbaijan,		Fiji	679	Mali	223	St Kitts & Nevis	1869
Republic of	994	Finland	358	Malta	356	St Lucia	1758
Bahamas	1242	France	33	Martinique	596	St Vincent &	
Bahrain	973	French Guiana		Mauritania	222	The Grenadines	1784
Bangladesh	880	(French West		Mauritius	230	St. Barthelemy	590
Barbados	1246	Indies)	594	Mayotte	262	St. Martin (Frenche	
Belarus,		French Polynesia	689	Mexico	52	West Indies)	590
Republic of	375	Gabon,		Moldova,		Sudan	249
Belgium	32	Republic of	241	Republic of	373	Suriname	597
Belize	809	Gambia	220	Mongolia	976	Sweden	46
Benin	229	Georgia	995	Montenegro	382	Switzerland	41
Bermuda	1441	Germany	49	Montserrat	1664	Syria	963
Bolivia	591	Ghana	233	Morocco	212	Taiwan	886
Bosnia		Gibraltar	350	Mozambique	258	Tajikistan	7
Herzegovina	387	Greece	30	Nagorno		Tanzania	255
Botswana	267	Greenland	299	Karabakh Region	374	Thailand	66
Brazil	55	Grenada	1473	Namibia	264	Togo	228
British Virgin		Guadeloupe (French		Nepal	977	Trinidad and	
Islands	809	West Indies)	590	Netherlands	31	Tobago	1868
Brunei		Guam	671	Netherlands		Tunisia	216
Darussalam	673	Guatemala	502	Antilles	599	Turkey	90
Bulgaria	359	Guernsey	44	New Zealand	64	Turkmenistan	7
Burkina Faso	226	Guyana	592	Nicaragua	505	Turks & Caicos	
Burundi	257	Haiti	509	Niger	227	Islands	1649
Cambodia,		Honduras	504	Nigeria	234	Uganda	256
Kingdom of	855	Hong Kong	852	Norway	47	Ukraine	380
Cameroon	37	Hungary	36	Oman	968	United Arab	
Canada	1	Iceland	354	Pakistan	92	Emirates	971
Cape Verde	238	India	91	Palestinian		United Kingdom	44
Cayman Islands	1345	Indonesia	62	Authority	970	USA	1
Chad	235	Iran	98	Panama,		Uruguay	598
Chile	56	Iraq	964	Republic of	507	US Virgin Islands	1340
China, Peoples		Ireland	353	Paraguay	595	Uzbekistan	998
Republic of	86	Isle of Man	44	Peru	51	Venezuela	58
Colombia	57	Israel	972	Philippines	63	Vietnam	84
Comoros	269	Italy	39	Poland	48	Virgin Islands	
Congo	242	Jamaica	1876	Portugal	351	(British)	1284
Congo, Democratic		Japan	81	Puerto Rico	178	Yemen	967
Republic of	243	Jersey	44	Qatar	974	Zambia	260
Costa Rica	506	Jordan	962	Reunion (La)	262	Zimbabwe	263
Cote d'Ivoire	225	Kazakhstan	7	Romania	40		
Croatia	385	Kenya	254				
Cuba	53						



wireless traveler

www.wirelesstraveler.com

1-866-700-3883

Important QUICK START Instructions

Wireless Traveler Global Phone

Wireless Traveler SIM Card

Please activate your
Wireless Traveler Phone
or SIM Card account
by going to
www.wirelesstraveler.com
and click on
'Activate Account'
and
follow the instructions.

1. Getting Started

ACCOUNT ACTIVATION:

Please first activate your Wireless Traveler Account by going to www.wirelesstraveler.com and click on “Activate Account” on the home page and follow the directions to activate your account and set your automatic Recharge. NB. You will be prompted to enter your Wireless Traveler (UK) Phone Number and PUK codes which can be found on the plastic card that the SIM is/was attached to.

If you have purchased our Global SIM card on its own please insert SIM card into your unlocked GSM handset as directed in your handset manufacturer’s manual. If you purchased a Wireless Traveler global phone set your global SIM card has already been installed.

2. Powering on and Selecting the Correct PIN Number

Turn on your phone (on most phones by holding down the “call end” button).

Each time you power on the phone you will be asked to enter a 5 digit PIN code. There is a choice of two PIN codes depending on whether you are in the United States or in another country

PIN code #: **10000** - is to be used when you are outside of the USA (Global Profile)

PIN code #: **20000** - is to be used ONLY when you are within the USA (USA Profile)

IMPORTANT WARNING: It is very important to enter your PIN code correctly. If the PIN is entered incorrectly more than 3 times it will lock and you will not be able to use your phone

After you have entered the correct PIN number and pressed OK your phone will automatically search for a local network to register on.

3. Activating your US number

After your phone has registered to a local network enter the numbers 111 in the phone and press the send/call button on your phone. Within a few seconds after your request has been sent you will receive a text message informing you of your UK and US phone numbers. You can use this feature any time should you forget your numbers.

4. How to Make a Call [Local/National/International]

- When making a call you must first always enter the country code of the country you are calling TO (even if you are in the country you are calling) then the area code and number. You Do Not have to dial any prefixes before the country code such as ‘00’ or ‘011’

I.E. Country code, area code and number

For example:

- To dial a number TO the US from any part of the world you enter **1** area code, number
 - To dial a number TO the UK from any part of the world you enter **44** area code, number (see list of International country codes on the back of this guide for other countries)
- After dialing the destination number press the send/call button, you will then see a message on the screen (depending on the handset that you have), such as “number has been modified” “please wait” “network action” “requesting” or “request sent”. Some manufacturers’ handsets display “Call Not Allowed” **please ignore this message and wait for call back**

- In few seconds your phone will ring (this is called *Call-back***) and you press the call/send button to answer; you will hear a voice prompt saying “Please wait while we connect your call”. You will then be connected to the number you dialed.

** Do not press any buttons after dialing the number until you receive the *Call-back*. The above dialing procedure is the same for both LOCAL and INTERNATIONAL calls as well as short codes (see below).

In some countries like the UK and France the area code begins with a ‘0’ I.E 44 (0) 208 404 590 2234. You do not dial the ‘0’ when calling from your Wireless Traveler phone I.E 44 208 404 590 2234.

Italy is an exception as the ‘0’ should be included in dialing the number

5. How people contact you

Your phone has two numbers that people can dial to contact you. One is a US number and the other a UK number. You can be contacted on either number wherever you are.

Your UK number starts with 44 and can be found on the white plastic card that was included with the packaging. Your US number can be displayed by text message when you call 111 from your wireless phone

6. Sending and receiving Text Messages (SMS)

To send a text message always enter the full phone number in international format first entering the + symbol, then the country code, area code and telephone number.

Example:

Sending text To the USA: +1 404 590 2234 OR Sending text To the UK: +44 208 404 590 2234

For other countries please check your list of international country codes on the back of this guide.

People can send text messages to either your full UK or US number

7. Voicemail

If your Voicemail service is active, all calls will be diverted to Voicemail if you do not answer after approximately 30 seconds or if your phone is switched off. On receiving a Voicemail you will get a text message informing you that you have a new Voicemail.

Retrieving Voicemail messages from your Wireless Traveler phone:

You can access your Wireless Traveler Voicemail account by dialing 121 and press send, wait for callback and answer. Your messages play in order of last one received. Voice Prompts will guide you to skip, replay, save & delete message.

To make sure that Voicemail is activated Dial 122 and press send to ensure your Voicemail is active. You will receive a text message confirming “Voicemail is enabled”.

Note: Usual charges apply to retrieve your Voicemail messages

8. Customer Support

To contact customer support on your wireless Traveler phone you can dial 154 and press send, wait for *callback* and then answer.

If your phone is not working and you are in another country you may dial direct using a land line or regular cell phone on (00)1 631 421 1544. Alternatively, you can email customer service on support@wirelesstraveler.com

9. Use of Short Codes

To dial using the following short codes you enter the desired number and press the send button.

For calling Voicemail and customer service you will receive a call back (after you press send) which you answer by pressing the send button again.

121 – Check Voicemail

154 – Customer Service